Using the Dashboard Module

You can view and filter data on the Dashboard Report based on your preference. The Dashboard is divided into three parts: Entity, Filter Criteria and Summary Column. The table below provides a description of each item.

Field Name	Description
Entity	This section of the report provides a list of all tables in the Dashboard report. Open and Closed Requests are the default options. Chart Type provides a list of graphs to represent the data. The fields in the tables are broken down into two sections: Category which represents data for the Y axis and Group By which represents data for the X axis.
Filter Criteria	This section provides options to determine how the data is to be presented and what type of data to depict in the chart.
Summary Column	The fields that are defined as an integer, numeric, or decimal are validated by the Dashboard application to generate the summary information.
List View	This section displays fields that were selected to show in the grid by the Dashboard Administrator. Click the iconic button to print or download a copy of the list in one of the available formats.

